### Cell phone or other electronic devices are not allowed



Your cell phones or other electronic devices may interfere with functioning of hospital equipment as well as risk the privacy of the patients.

#### Do not make any unwanted noise

It disturbs other patients as well as yours. The patients in ICU need rest.



### Photography, video shoots, or photocopies of documents are not allowed



Any type of photography, video shooting, or photocopies of any documents without prior written request approval are also not permitted as it risks the privacy of patients.

### In case you any queries or concerns you can contact the PROs

This improves communication between families and the hospital and may be of value to the patient and hospital.



#### **Our Facilities**

- The newest modality for sepsis management (first in Gujarat) exclusively by measuring Endotoxic Essay
- Continuous Renal Replacement Therapies (CRRT) indigenous machine useful for low blood pressure and septic shock patients for RRT
- > Extracorporeal membrane oxygenation (ECMO)
- Dedicated portable USG machine and HD monitor in ICU to guide bedside procedures
- ➤ High end negative pressure isolation rooms to cater communicable diseases like H1N1, TB, etc.
- Positive pressure isolation rooms to handle neutropenic patients and burn patients
- > 24X7 critical care specialists
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- 24X7 well trained physiotherapist and dietitian for rehabilitation and catering to special dietary needs
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A major operation, accident or illness will have resulted in your loved-one being admitted to Intensive Care Unit (ICU). This is because their body needs special help to sustain and attain the normal physiological parameters.

Here we provide information and explain as to why there are certain rules and restrictions you are expected to follow when you visit your loved-one/s admitted in the ICU.

# Visitor's pass is compulsory and you can visit only during visiting hours



This maintains security of the patient, prevents overcrowding, infections, and interruptions in the normal routine care and information exchange.

#### Remove your shoes/slippers outside the ICU

It reduces the dirt that transfers from your shoes to the ICU floors limiting spread of infection



### Do not visit if you don't feel well yourself



If you have cold, sore throat, or any contagious diseases, do not visit patients as it may cause infection to the patient and also makes you more vulnerable to infections.

# Wash hands or use sterilizer before & after touching the patients

This is the single most important step to prevent infections as per WHO guidelines.



### Children below 12 years of age are not permitted



Children are more vulnerable to infection and may bring in or take it out from the premises. In unavoidable cases, prior permission from the ICU staff/doctors is needed.

# Keep the premises clean and do not damage hospital property

The premises and facilities are dedicated to the well-being of the patients, you never know who may need them next!



# Visitors and family members should designate one spokesperson to ask the staff/doctors for updates



This saves the staff's time and also maintains privacy of the patient's treatment details.

#### Each case is different

In case of any confusion, please consult the primary consultant and do not compare the treatment with other cases. Each case is different from the diagnosis, treatment, and outcome point of view.



#### Keep the messages comforting



Talk about positive things. Avoid saying anything negative.

#### Keep your ICU visits short

The suggested maximum visit time is 15 to 20 minutes. This prevents overcrowding, infections, and interruptions in the normal routine care and information exchange.



### Don't bring your "business" into the hospital visit



Make all necessary personal and/or business phone calls/messages before or after the visit.

# Visitors of patients are advised to take food in the visitor's cafeteria only

This helps in ascertaining the cleanliness of the premises.

